



2020 Residential *VIP* Drainage Maintenance Agreement

281.494.3700 * (Fax 281.494.3703) * www.swis-inc.com * service@swis-inc.com * P.O. BOX 2076 Sugar Land, TX 77487-2076

<i>Special Features</i>	
Service Charge Waived	✓
Courtesy Reminder	✓
Spring Maintenance	✓
Summer Maintenance	✓
Fall Maintenance	✓
Winter Maintenance	✓
<i>VIP Drainage Discounts</i>	<i>15% (Labor)/30% (Equipment)</i>
Up Front Processing Fee	\$75.00
Quarterly Fee	\$75.00

*Our SWIS Maintenance keeps your drainage working effectively by cleaning and clearing accumulated debris. Our NDS certified technicians will evaluate your system for improvements and identifying any drainage problems throughout the rainy seasons of the year. Even if a cleaning is needed between maintenance services, you will be given a 15% discount off labor and a 30% discount on equipment. Excludes sprinkler system repairs. Credit Card required to join program **Drainage equipment available; Speedy (Roto) Rooter, Electric Eel Camera, and Hydro Jet High Pressure cleaner.***

- **The processing fee will be charged immediately after receiving the signed Maintenance Agreement. The Quarterly Fee will be charged each quarter.**
- **Service charge is waived for our VIP customers all year long for drainage!**
- **SWIS drainage maintenance includes: Cleaning existing catch basins and pump stations, checking any downspout drainage adaptors for clogging, and checking the pipe exit for clogging. Cleaning catch basins include taking out all debris and soot build up. Evaluate any need for cleaning pipes.**

Our mission is to give you the most extraordinary service experience ever. We are not responsible for delays due to bad weather or accidents. Maintenance contract cannot roll over to next year if you do not schedule. Contract cannot be transferred to new home owner or refunds given for unused services. All sales are final. You will receive a courtesy email and phone reminder prior to every scheduled maintenance period. Southwest Irrigation Systems carries the necessary liability insurance and workers comp for your protection.

Name: _____ Phone: _____

Address: _____ Email: _____

Customer Signature: X _____ Date _____

Irrigation in Texas is regulated by the Texas Commission on Environmental Quality, P.O. Box 13087, Austin, TX 78711-3087